

WELCOME TO THE HCU

New Student Orientation WiSe 2026/27

All presentations
available for review:

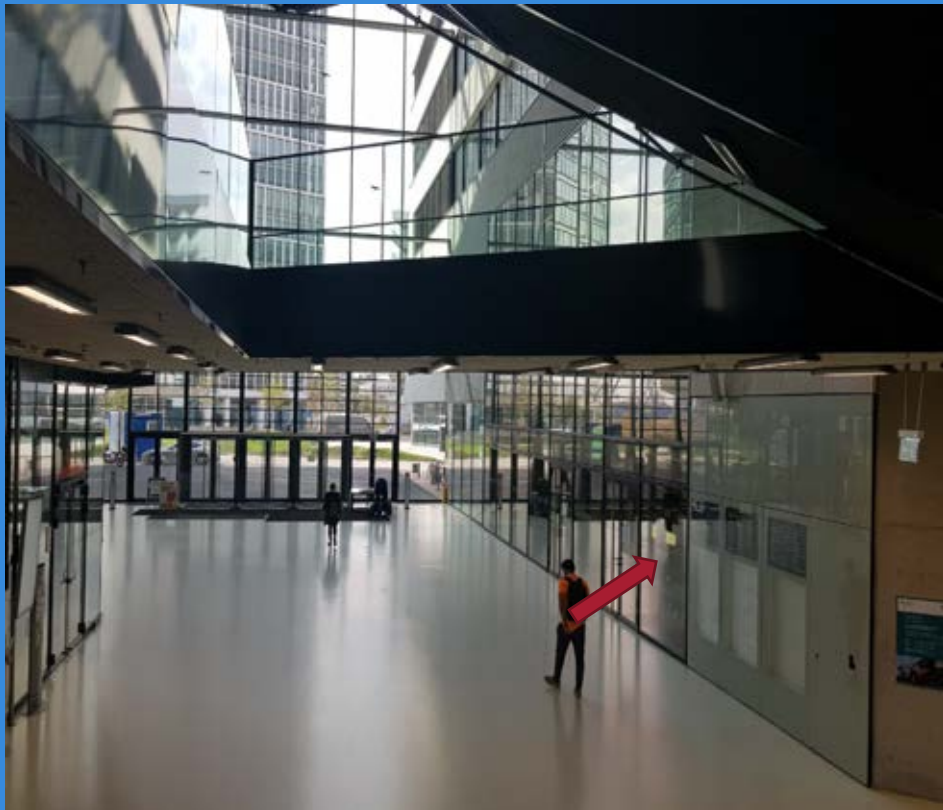


Introductory Event Program

10:00 a.m. – 12:00 p.m.

1. Welcome to the students by the Presidium and the AStA
2. The Student Administration introduces themselves
3. Psychological counseling – Services offered by the University of Hamburg
4. ahoi Introduction – University Organization System
5. Digitale Tools for your studies
6. Services of the library
7. The International Office & Studierendenwerk presents its services
8. Transdisciplinary Studies aka. Fachübergreifende Studienangebote
9. Student workspaces – Plenty of space for studying and working
10. The mandatory safety briefing at HCU

Student Service Center



Responsibilities

- Application and Admission
- General Student Affairs
- Examination Office
- International Student Affairs
- <https://www.hcu-hamburg.de/en/sv>

We are here for you during your studies from the application until the graduation

1

Application and Admission

- Admission requirements
- Online Application
- Required documents
- Admission and Enrollment

2

General Student Affairs

- Re-registration / Semester contribution / Online semester documents
- HCU-Card / Semesterticket
- Part-time studies / Leave of absence
- De-registration

3

Examination Office

- Issuing transcripts of records
- Entering recognition of study and exam achievements into the Campus Management System
- Thesis admission
- Issuing degree certificates

4

International Student Affairs

- Advice of exchange students in administrative matters
- Visa
- Certificate of Attendance / Learning Agreement

Contact Details

Ticket System: <https://ticket.hcu-hamburg.de/open.php>

E-Mail: studierendenservice@vw.hcu-hamburg.de

Telephone: 040/300 880

- 4025 (Letters A-E)
- 4039 (Letters F-K)
- 4022 (Letters L-R)
- 4012 (Letters S-Z)

Phone consultation hours: Mo – Th from 9:00 – 12:00

Personal appointments can only be requested by email or telephone.



Submission of documents

At the Infothek (located in the entrance area of the library) during the current opening hours or in the mailbox (located in the entrance area on the ground floor, entrance west) during the current opening hours of the HCU .

